

● **Gold and Platinum Passes**

Save the cost of your admission when you purchase a 1 year Gold Pass or a 2 year Platinum Pass today! You can visit as many times as you like, during the validity of the pass, and there's a host of other benefits too including free entry to selected other major Zoos! You could have access to Colchester Zoo for less than 7p a week! (Based on an Adult Platinum Card)



● **Birthday Parties**

What could be cooler than being allowed to take part in two of the zoo's displays including the chance to feed the Wallabies, Penguins or Seals? Birthday Parties are fantastic value for money with everything you need including access to Colchester Zoo for the day, 2 course birthday meal, goody bags and a personalised birthday cake with sparkler!

● **Adopt one of the animals**

Colchester Zoo's different adoption schemes provide vital funds to support your favourite animal. Most schemes include complimentary tickets which means the adoption actually pays for itself! As well as receiving a certificate and photograph of your adopted species, with some schemes you can even have your own plaque on the animal's enclosure!

● **Team Building**

Colchester Zoo also provides a unique location for company team building activities. Let us challenge your staff to a series of tasks and trails around the zoo culminating in your own award ceremony at the end of the day!

Animal Experiences

● **Keeper Shadowing**

Try one of our range of Keeper Shadowings with the Penguins, Lemurs, Aardvarks, Hawks, Owls, Tigers, Komodo Dragons, Orangutans or new experiences for 2010 with the Mandrill Monkeys and the Meerkats! (12 years +)

● **Keeper for the Day**

This is the ultimate animal experience; a day with Colchester Zoo's keepers behind the scenes! You'll have the chance to help with some of the feeding and training of your favourite animals and, of course, the cleaning out! (15 years +)



● **Zoo Academy**

For Colchester Zoo's youngest fans there's now the chance to take part in two different two hour experiences as part of the Zoo Academy!

Fledging Keeper

For children from just 6 up to 10 years old there's the chance for the "Fledging Keeper" to spend some time behind the scenes at the Familiar Friends section of Colchester Zoo! From grooming the ponies to training a goat, and even handling a reptile and bugs, it's the chance for little ones to find out all about what it's like to be a real life zoo keeper! (6 – 10 years)

Zoo Cadets

For older children, Colchester Zoo's latest animal experience has been designed for 11 to 14 year olds to have a behind the scenes opportunity like no other! Join the Zoo Cadets for a ½ day experience which includes the chance to take part in the Amur Tiger feed, handle snakes and bugs and meet the Pygmy Hippo!



Terms and conditions apply; please check the website for details and prices.

www.colchester-zoo.com

*Please note that you'll need to visit more than once to see every event. We cannot guarantee which animals you will see. Some cannot be seen at all times in order to let the animals live as naturally as possible. Details accurate at time of going to press but Colchester Zoo cannot be held responsible for any errors or subsequent alterations. The directors reserve the right to close all or parts of the Zoo as necessary. Displays and rides can be temporarily withdrawn without notice due to animal sickness, inclement weather, power failure or other reasons. Refunds cannot be given under these circumstances. Cars are parked at your own risk and Colchester Zoo cannot be held responsible for loss or damage to vehicles or their occupants. Children must be accompanied by an adult at all times.

www.colchester-zoo.com



email:actionforthewild@colchester-zoo.co.uk

www.actionforthewild.org
Charity no 1105621

Conservation in Action!

If you have donated £1 with your entrance fee, thank you very much for supporting Action for the Wild. Your donation will help us to support our main project the Umphata Private Nature Reserve in KwaZulu Natal, South Africa. Our goal is to release animal species onto the reserve and to assist the local community. The giraffe, zebra, serval, antelope species such as red hartbeest, blebok, common reedbuck and waterbuck, and even white rhino!

Colchester Zoo's charity Action for the Wild is dedicated to helping animals in the wild. In the last five years, Action for the Wild has donated over £250,000 to support different conservation projects to protect animals in the wild.



We're dedicated to creating the Zoo of tomorrow, here today! We are working to create one of the finest zoos anywhere with our ongoing reinvestment programme, creating award winning enclosures for breeding endangered species as well as our conservation work in the wild. Enjoy your day at Colchester Zoo and if you find you just can't pack any more into your day, you can always purchase a great value Gold or Platinum Card so you can come back whenever you like! If you visit twice they pay for themselves!

Welcome to Colchester Zoo

Visitor Information

Easier Route
The **Easier Route** offers the easiest route possible for wheelchair and pushchair users avoiding the steeper hills. It can be followed in either direction around the zoo. Please follow the yellow line from the entrance.

If you do not need to follow the Easier Route we recommend following it in the opposite direction to avoid the crowds.

Re-admissions
Please ask at the Ark Shop for a wristband to enable you to re-enter the Zoo. Remember you must show your admission ticket to receive a wristband.

Locker and Cart Hire
Are located at the Zoo entrance and can be hired for a small charge plus a refundable deposit. Please ask at Visitor Reception directly to the left after the turnstiles.

First Aid
In an emergency go to the nearest point of sale or someone wearing a Zoo uniform. You will be taken to the nearest First Aid Station.

Telephone
Located at the Zoo exit next to Chimp World.

Lost and Found
We suggest that you organise to meet at the Meeting Point located near the Zoo exit. Please enquire at Guest Services at Stanway Hall for lost property and if you are not reunited with your party.

Cash Point
A cash point is located at the Zoo Entrance.

Information
If there is anything else that you need, please ask at Visitor Reception (B3) or Guest Services (B16).

Zoo Closing Times
18.30 - School Summer holidays.
18.00 - Start of Easter holidays until the end of the Summer term.
17.00 - Start of Autumn term until the end of the Spring term.
Dusk - In the Winter, if before 17.00.



Guest Services, Catering and Retail outlets may close at least an hour prior to the Zoo grounds. Last admissions are one hour before the published closing time.
NB The Zoo car park closes 30 minutes after the zoo closing time.

Facilities for the Disabled
Disabled car parking areas are clearly marked on arrival, please ensure a blue badge is clearly displayed. Manual wheelchair hire is available in return for a refundable deposit. Pre-booking is essential at busy times. Toilet facilities for the disabled are located in each toilet block and all catering and retail outlets are easily accessible. Due to the steep hills in the Zoo we recommend that anyone with a wheelchair follows the "Easier Route" (the yellow line) which gives the best route possible around the Zoo avoiding the steepest hills. For the hearing impaired, induction loops are fitted at both theatres and at the pay desks. Please switch hearing aids to "T".



Facilities for Babies
All toilet areas include nappy changing facilities. Please check the key for baby feeding locations. For bottle or baby food warming please just ask at Café UmPhafa, Kokopelli's Pizza Bar or Southern Fried Chicken.

Animal Viewing
The natural style of the enclosures may mean that you need to look carefully to see the animals. Please do not bang on the glass or shout. You can always return later in the day for another look. If an enclosure were to be empty there would be a notice informing you of this. Please do not feed the animals unless directed as they need a carefully balanced diet.

Smoking Policy
It is illegal to smoke in any enclosed public area. Colchester Zoo, therefore, strongly discourages you from smoking anywhere inside the zoo grounds. Smoking is not permitted around any animal enclosures, food outlets, picnic areas or play areas. From 2011 a ban on smoking will be put into place.



Thank you for your support, we will strive to make this zoo one of the best anywhere.

For further information contact COLCHESTER ZOO MALDON ROAD STANWAY COLCHESTER ESSEX CO3 0SL
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Zoo Shopping



Colchester Zoo's Ark Shop has a huge range of souvenirs and gifts. From the huge selection of soft toys, books and toys to unique items like Zoo Poo; there's something for every member of the family!

The Acacia shop houses a beautiful range of furniture, ethnic gifts and ceramics and the largest selection of Schleich toys and Tuskers collectables in the area.

You can even visit the shops without paying to enter the zoo!



FOOD AT THE ZOO

There are all sorts of different food stops around the zoo for you to try in addition to **Café UmPhafa**, which is the main self service restaurant. The **Southern Fried Chicken** outlet offers a range of freshly prepared, succulent chicken meals and burgers using only the best ingredients. The **Playa Patagonia Coffee House** provides hot and cold drinks as well as a range of hot and cold snacks, including freshly made baguettes, salads and pastries.

Then there's **Kokopelli's Pizza Bar** in the Kidz Zone, the **Wrapped 2 Go** Chicken Wrap Bar and **Hot Dog Stop** in the Lakelands Zone, **Chip and Dip** at Tiger Taiga and **Dragons of Komodo Food Stop**.

In addition to this, there are further outlets located around the zoo which provide light refreshments.

Fresh, local ingredients are used wherever possible, and we work hard to provide you with a range of healthy options.

(NB Some food outlets only open in peak periods.)



Public Giraffe Feeds (62a) at:

- 12.30
- 14.30

Public Elephant Feeds (61a) at:

- 12.15
- 14.15
- 15.30

Elephant Encounter

- 15.45 (61)

Wild About Animals Theatre (43)

Meet the animals face to face in these exciting displays!

11.30 - Cold Blooded

An interactive handling display with bugs and reptiles.

12.30 - Amazing Animals

Marvel as the reptiles, birds and mammals swoop, fly and swing over your heads.

14.30 - Wild World

Find out how ingenious reptiles, mammals and birds can be to survive in a wild world.

15.30 - Cold Blooded

An interactive handling display with bugs and reptiles.

Feeds and displays...

Primates

10.30 - Meet the Tamarin keeper (62)
11.00 - Chimp Feed (62)
12.00 - Orangutan Feed (25)
12.15 - Squirrel monkey feed (22)
12.30 - Saki monkey feed (22)
12.45 - Mangabey monkey feed (29)
14.15 - Meet the Orangutan keeper (25)
15.00 - Mandrill Feed (55)
15.00 - Chimp feed (62)

Sealions & Otters

13.30 - Sealion presentation (24)
13.30 - Otter feed (33)
14.00 - Sealion presentation (24)
15.30 - Sealion presentation (24)

Cats

14.00 - Amur Leopard encounter (3)
15.10 - Amur Tiger encounter (72)
15.15 - Cheetah encounter (57)
15.30 - Lion & White tiger encounter (40)

Dogs

14.30 - Hunting dog feed (77)
14.45 - Wolf encounter (74)

Birds

12.00 - Penguin presentation (27)
12.00 - Bird training demonstration (69)
14.00 - Bird presentation (69)
15.00 - Penguin presentation (27)

Reptiles & Invertebrates

10.00 - Meet the Rhino Iguana keeper (19)
12.00 - Meet the Komodo dragon keeper (79)
13.00 - Green Iguana feed (3)
14.45 - Meet the Leafcutter ant keeper (62)

Other Mammals

15.45 - Meet the Giant anteater keeper (32)
14.15 - Meet the Pygmy hippo keeper (62)
15.00 - Weerlat feed (40)
15.15 - Meet the Wallaby keeper (52)
15.30 - Meet the Philippine spotted deer keeper (73)
15.45 - Meet the Aardvark keeper (65)

NEW! for 2010/11

11.15 - Sun Bears & Gibbon feed (5)

11.45 - Rainforest life feed (19)

Ever fed an Elephant or Giraffe?

Details accurate at time of going to press. Colchester Zoo cannot be held responsible for any errors or subsequent alterations. Displays can be temporarily withdrawn without notice due to animal sickness or other unforeseen circumstances.



UMPHAFA ROAD TRAIN
Check timetable at station
Operational only on busier days

TANGANYIKA ROAD TRAIN
11.00 to 15.00
Continuous Service

KALAHARI CAPERS
From 10.30 until
30 minutes before Zoo closing

Receive Colchester Zoo's E-letter with all the latest news and offers
Want to keep up to date with all the news from Colchester Zoo, Action for the Wild and the UmPhafa Private Nature Reserve?
Then why not sign up to receive our e-letter? Be the first to receive all the latest news and details of forthcoming events.
Just go to www.colchester-zoo.com and click on the E-letter icon and enter your details!

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| 1 Ark Shop - Choose from a huge selection of Soft Toys, Books, Souvenirs and Pocket Money Toys. | 19 Worlds Apart - Iguanas, free ranging small monkeys, Sloths and Tamanduas (Autumn 2010) | 42 Toilets & Female Baby Changing & Feeding | 65 Aardvark Burrow - Aardvarks |
| 2 Acacia Shop - A range of quality of gifts, ethnic items and beautiful furniture | 20 Toilets, Male & Female Baby Changing & Feeding | 43 Wild About Animals Theatre | 66 Lake Kariba Food Court - Hot Dog Stop* and "Wrapped 2 Go" Chicken Wrap Bar* |
| 3 Visitor Reception - Locker, Pushchair, Cart and Wheelchair Hire, First Aid & Information | 21 Penguin Shores | 44 Kokopelli's Pizza Bar | 67 Waterfowl & Flamingos |
| 4 Toilets, Male and Female Baby Changing & Feeding | 22 Heart of the Amazon - Squirrel Monkeys and Saki Monkeys Kiosk* | 45 Familiar Friends Indoor Area - May be closed for renovation | 68 Area due to be redeveloped |
| 5 Sun Bears (Temporary enclosure) | 23 Playa Patagonia Coffee House | 46 Kokopelli's Activity Centre | 69 Displays Arena |
| 6 Parrots | 24 Playa Patagonia - Sealions | 47 Panning for Gold* | 70 Tanganyika Road Train Station - 11.00 to 15.00 continuous service. |
| 7 Kalahari Theatre | 25 Orangutan Forest - plus Turtles, Asian Fish & Invertebrates, All Saints Church | 48 Off show area being developed | 71 Tiger Taiga Chip & Dip* and Shop* |
| 8 Toilets & Female Baby Changing & Feeding | 26 Buffy Headed Capuchins | 49 UmPhafa Road Train Station - Check timetable at station. Operational only on busier days | 72 Tiger Taiga - Amur Tiger |
| 9 Kalahari Capers Soft Play Complex. From 10.30 until 30 mins before zoo closing | 27 Inca Trail - Penguins & Spider Monkeys | 50 Colenso Village - African Walk Through - Goats | 73 Philippine Spotted Deer |
| 10 Special Events only - Shriek Week Haunted Forest, Magic of Christmas Grotto | 28 Medellin Monkeys - Spider Monkeys, Waldrapp Ibis | 51 Essex Pigs | 74 Call of the Wild - Wolves |
| 11 Discovery Centre, daily bug handling, touch tables & discovery area. From 9.30 until 1 hour before zoo closing | 29 Mangabey Forest - Cherry Crowned Mangabeys, Tortoises | 52 Wallaby Walkabout - Wallabies | 75 World of Wings Owls, Vultures & Condors |
| 12 Mixed Species walk through enclosure | 30 White Tiger Valley | 53 Llamas and Alpaccas | 76 Toilets, Female Baby Changing & Feeding |
| 13 Iguana Forest - Iguanas & Tortoises | 31 Ussuri Falls - Amur Leopards | 54 Hyenas | 77 Hunting Dogs |
| 14 Ark Adventure Play Area | 32 Giant Anteater | 55 Mandrills | 78 Action for the Wild Centre |
| 15 School Visits | 33 Langurs & Otters | 56 Warthogs | 79 Dragons of Komodo - Komodo Dragons, Cuban Crocodiles Komodo Food Stop* |
| 16 Guest Services - Birthday Parties, Keeper Experiences, Adoptions, Group Visits, Gold and Platinum Cards, First Aid | 34 Lemur Islands, Red Panda Viewing | 57 Katavi Cheetah Breeding Centre - Cheetahs | 80 Wilds of Asia - Macaques. Extension under construction |
| 17 Southern Fried Chicken Restaurant | 35 Toilets, Male & Female Baby Changing & Feeding, Adult Changing Facilities & Private Breast Feeding | 58 Colobus Monkeys & Red River Hogs | 81 Binturongs, Dik Diks |
| 18 Café UmPhafa, Ice Cream Parlour*, Tugela Barbecue Terrace | 36 The Picnic Shop* and "Crazy Sand"* | 59 Remi Brown Play Area | 82 Chimp World - Chimpanzees, Crocodiles, L'hoest Monkeys |
| | 37 Meerkat Hangout Play Area and Picnic Area | 60 Toilets, Male & Female Baby Changing & Feeding & Private Breast Feeding | 83 Tamarins & Coatis |
| | 38 Out of Africa - Lemurs & Colobus Monkeys | 61 Spirit of Africa, Elephant Kingdom | 84 Aviary |
| | 39 Gelada Plateau - Gelada Baboons | 62 Kingdom of the Wild, Giraffes, Pygmy Hippo, Zebra, Rhino, Ostrich, Food Kiosk* | 85 Geoffroy's Cat |
| | 40 Suricata Sands - Meerkats | 63 Vulture Valley | |
| | 41 Lion Rock | 64 Kilimanjaro Heights Play Area and Kiosk. Toilets, Male & Female Baby Changing & Feeding | |

* Only open on busier days