

COLCHESTER ZOO

Colchester Zoo is home to over 180 species and is dedicated to supporting conservation projects around the globe. As an award-winning visitor attraction with over 1 million guests visiting each year, each and every staff member at the zoo works together to ensure that our guests have an enjoyable and unforgettable experience.

Our mission is to provide guests with a first-class experience for all visitors and at the same time, further understanding and respect for all animals. Through visitors' funds, Colchester Zoo undertakes breeding programmes for endangered species and funds in situ projects around the world.

JOB TITLE: Senior Animal Keeper – Africa Section

An exciting position has arisen for a Senior Keeper to join our team and contribute to our mission at Colchester Zoo in a full-time role working within our Africa department; a mixed taxa section responsible for Spotted Hyena, Mandrill, Warthog, Cheetah, L'hoest's Monkey, Kirk's dik dik, Crowned and Blue Crane and Blue Duiker.

JOB SUMMARY: The candidate will work within the Animal Department to carry out husbandry duties and maintain high standards of welfare for the animal species in their care. As a senior keeper, the candidate will be required to input ideas for the continual progression and development of animal husbandry, breeding management and enclosure design on the section.

Alongside more senior members of staff, the job holder will be responsible for mentoring and allocating work duties to junior employed staff members; qualified keepers and apprentice keepers, and volunteers; student keepers and work experience students.

The candidate will ensure safe working protocols and practices, have a good understanding of risk assessments and on occasions manage the section in the absence of the Team Leader and Deputy.

The job holder will deliver enclosure encounters and experiences to zoo visitors for a range of species across the section.

MAIN JOB PURPOSE:

- Provide excellent husbandry standards and welfare to a range of species
- Mentor and allocate work duties to junior members of staff and volunteers
- Ensure safe working practices across the animal section
- Deliver enclosure encounters and experiences to zoo visitors

OTHER KEY ACTIVITIES:

- Demonstrate commitment to continuous personal development.
- Perform other duties as reasonably directed by the senior members of the Africa Department (Team Leader and Lead Keeper) and the Animal Management Team (Zoo Director, Curator of Living Collections, Manager of Living Collections and Head Keeper)

WORKING HOURS: This is a full-time position. An average of 40 hours a week (5 days) which will include regular weekend work and will increase in busy periods.

UNIFORM: Full uniform (except boots) will be provided. Full uniform must be worn at all times with a name badge.

EVALUATION: For the first five months of employment, the jobholder will be asked to complete a one month, three month and five month self-assessment. This will gauge their feelings of the job and assess their progress towards meeting targets.

WORKING ENVIRONMENT:

- Colchester Zoo is a non-smoking environment and smoking is not permitted by members of staff whilst on the premises.
- Colchester Zoo is an equal opportunities employer.
- You may be required to work offsite on animal transfers on occasion.

Whilst doing this job, the employee is likely to be exposed to:

- Category 1 animals
- Outside weather conditions
- Tropical exhibits with high temperatures
- Moving mechanical parts
- Toxic or caustic chemicals
- Lifting heavy loads

SENIOR KEEPER SPECIFICATION

	Essential	Desirable
HUSBANDRY SKILLS AND EXPERIENCE	<p>4-7 years' experience in a zoological collection</p> <p>High standard of practical skill in animal husbandry, including training and enrichment</p> <p>High standard of animal observation skills</p> <p>High ability to develop animal husbandry, breeding management and enclosure design on the section</p> <p>Knowledge of ZIMS</p> <p>Knowledge of water quality parameters and management for a range of species</p> <p>Experience in operating filtration systems and life support system</p> <p>Knowledge of uv requirements for a range of species</p> <p>Knowledge of zoo licencing and legislation</p>	<p>Skills in handling and restraint of various species</p> <p>Confidence and ability in dealing with medical issues</p>
TEAM WORK AND ABILITY TO FOLLOW INSTRUCTION	<p>Ability to work in a team and contribute to team goals</p> <p>Ability to harness positive relationships with all other team members regardless of level / section</p> <p>Ability to follow instruction and carry out tasks at manager's / senior staff member's request</p>	
LEADERSHIP AND MENTORING		<p>Ability to mentor and allocate work duties to more junior employed staff members and volunteers</p>
HEALTH AND SAFETY	<p>Good understanding of risk assessments</p> <p>Ability to ensure safe working practices at Senior Keeper level</p> <p>Good understanding of zoo emergency procedures</p>	<p>Ability to manage risk in a zoo environment</p> <p>Ability to develop safe working protocols</p>

	Essential	Desirable
COMMUNICATION AND PRESENTATION SKILLS	<p>Proficient communication and presentation skills to deliver animal encounters and experiences</p> <p>Good communication and presentation skills to deliver education sessions and media</p>	
SKILLS AND EXPERIENCE	<p>Trained in manual handling</p> <p>Computer literate with proficient knowledge of the major Microsoft Office programmes</p> <p>Proficient written skills, including record keeping</p>	<p>Trained in working at height</p> <p>Written skills, including proposals and protocols</p>
OTHER	<p>DMZAA or equivalent qualification</p> <p>Full driving licence</p> <p>Ability to use own initiative to solve problems</p> <p>Hard working and highly-motivated</p> <p>Excellent punctuality and time keeping</p> <p>Dependable and trustworthy</p> <p>Flexible and adaptable</p> <p>Warm, open-minded and professional</p> <p>Commitment to employment at Colchester Zoo</p>	<p>Firearms certificate</p> <p>Ability and willingness to represent Colchester Zoo at external conferences</p> <p>Ability and willingness to present at external conferences and lead internal training at Colchester Zoo</p>

HOW TO APPLY

If you are interested in applying, please complete the [Colchester Zoo Employment application form](#). Please ensure all sections of the application form are completed, do not enter 'Refer to CV'.

Send your CV and completed Employment Application Form to **Mrs Liz Butcher, Living Collections Manager, by email to vacancies@colchesterzoo.org**

Closing date is **6th May 2022**.

Please be aware that we will only process applications that include a completed application form and CV. We do have a lot of interest in our vacancies, if you have not heard from us after four weeks of submitting your application you should assume you have not been successful on the occasion.

**SECTION FOUR – Continuous Professional Development, other training, current study
(type in information)**

Qualification (Inc. grade)	School / University / Institution	Date Achieved

**SECTION FIVE – Membership of Professional Body, include any offices held
(type in information)**

Qualification (Inc. grade)	School / University / Institution	Date Achieved

SECTION SIX – CURRENT / MOST RECENT EMPLOYMENT (type in information)

Job Title:		Current Job:	
Employer:			
Start Date:		End Date:	
Salary:			
Main duties and responsibilities:			
Notice Period:			
Reason for leaving:			

SECTION SEVEN – PREVIOUS EMPLOYMENT: (type in information)			
Job Title:		Current Job:	
Employer:			
Start Date:		End Date:	
Salary:			
Main duties and responsibilities:			
Notice Period:			
Reason for leaving:			

PREVIOUS EMPLOYMENT CONTINUED... (type in information)			
Job Title:		Current Job:	
Employer:			
Start Date:		End Date:	
Salary:			
Main duties and responsibilities:			
Notice Period:			
Reason for leaving:			

PREVIOUS EMPLOYMENT CONTINUED... (type in information)				
Job Title	Employer	Start Date	Leave Date	Reason for leaving

GAPS IN EMPLOYMENT – please specify reasons and dates for any gaps in employment (type in information)

SUPPORTING INFORMATION - Please provide any information in support of your application. This should provide us with evidence of the skills, knowledge, personal attributes, competence and experience to carry out with the role for which you are applying (type in information)

REFERENCES – Please give the details of two referees, one should be your current or most recent employer (i.e. you line manager or Head of Department) References from family or friends are not accepted if you have an employment history (type in information)

Title:		First Name:	
Can the reference be contacted?		Surname:	
Job Title:			
Address:			
Email:		Telephone:	
Relationship:			

Title:		First Name:	
Can the reference be contacted?		Surname:	
Job Title:			
Address:			
Email:		Telephone:	
Relationship:			

DISABILITY – Do you require any special arrangements to be made to participate in the selection process on account of a disability? If yes, please give brief details (type in information)

CONVICTIONS – Have you ever been convicted of a criminal offence i.e. cautions, reprimands or warnings? If yes, please give details of any unspent convictions.

DECLARATION: Please read carefully before signing this application

I confirm that the above information is complete and correct and that any untrue or misleading information will give my employer the right to terminate any employment contract offered. I agree that the organisation reserves the right to require me to undergo a medical examination. (Should we require further information and wish to contact your doctor with a view to obtaining a medical report, the law requires us to inform you of our intention and obtain your permission prior to contacting your doctor). I agree that this information will be retained in my personnel file during my employment and for up to six years thereafter and understand that information will be processed in accordance with the Data Protection Act. I agree that should I be successful with this application, I will, if required apply to the Criminal Records Bureau/Scottish Criminal Records Office for a basic disclosure. I understand that should I fail to do so, or should the disclosure not be to the satisfaction of the company, any offer of employment may be withdrawn or my employment terminated.

Signed:

Date: