

COLCHESTER ZOO

Colchester Zoo is home to over 160 species and is dedicated to supporting conservation projects around the globe. As an award-winning visitor attraction with over a million guests visiting each year, every staff member at the zoo works together to ensure that our guests have an enjoyable and unforgettable experience.

JOB TITLE: CLEANER PUBLIC SPACES – TOILETS AND CHANGING ROOMS

We are looking for a person to fill a vacancy that has arisen in the Groundskeeping Team at our award-winning Zoo, East Anglia's premier tourist attraction.

As part of our organisation's mission statement, we aim to provide guests with an excellent customer experience and the successful applicant will make a significant contribution to this by ensuring guests using our facilities experience the highest level of quality and service.

The right person for this job must enjoy working both indoors and outside, you will work in all seasonal weather conditions, and must want to work to promote and achieve the high standards of hygiene and cleanliness in our public areas that Colchester Zoo demands for our guests.

You will have early starts, and work can involve evenings, weekends and Bank Holidays.

The work involves a lot of walking, lifting and bending, and you will have to wear uniform and protective clothing as requested.

This job is not just cleaning work – it is cleaning in the wonderful surroundings and environment of Colchester Zoo and we are looking for the right person to join our team!

If you are:

- hard-working and committed.
- practical and methodical.
- patient and pay attention to detail.
- able to use a range of hand-held cleaning tools.
- aware of health and safety issues.
- used to working with numerical skills that ensure safe use of chemical products.
- work well alone and as part of a team.
- environmentally aware.
- calm when dealing with guest enquiries

we would love to hear from you!

KEY RESPONSIBILITIES

To liaise with Supervisor and other team members to perform the required daily operations and any public washrooms and changing facilities as deemed appropriate. Working across the site to deliver excellent standards whilst ensuring work is completed on time.

Cleaning public spaces (toilets and changing rooms) including -

- restocking soap paper dispensers.
- make sure all consumables (hand soaps, toilet rolls and hand towels) are replenished as required.
- emptying rubbish bins.
- cleaning all sinks, floors, taps mirrors and sanitizing fixtures.
- cleaning and sanitising partition doors, handles and walls.
- sweeping and mopping tiled areas and floors.
- cleaning toilets and urinals.
- To ensure all necessary and appropriate standards have been implemented and are operating in accordance with the company's Health & Safety Policy.

SKILLS AND QUALIFICATIONS

- Punctual, hard-working and able to use own initiative
- A highly motivated individual
- Time management - being flexible to requirements of routines and emergency situations
- Excellent and clear communication skills
- Ability to work collaboratively within a team
- To work calmly and effectively
- Knowledge of health and safety compliance
- Maintenance of records relating to tasks performed, timesheets, materials and equipment.
- Ability to interact positively and professionally with the public, and colleagues

EXPERIENCE

Ideally you should have some experience of cleaning work, however this is not essential as full training will be given.

WORKING HOURS

This is a permanent full-time position 5 days per week (the post may be considered as job share if suitable applications are received).

You will be expected to work weekends, public holidays and school holidays. Pay rate - to be discussed at interview and subject to successful completion of a three-month probation period.

HOW TO APPLY

If you are interested in applying, please complete the [Colchester Zoo Employment application form](#). Please ensure all sections of the application form are completed, do not enter 'Refer to CV'.

Send you CV and completed Employment Application Form to hr@colchesterzoo.org

Closing date is **21st September 2023**.

Please be aware that we will only process applications that include a completed application form and CV. We do have a lot of interest in our vacancies, if you have not heard from us after four weeks of submitting your application you should assume you have not been successful on the occasion.

**SECTION FOUR – Continuous Professional Development, other training, current study
(type in information)**

Qualification (Inc. grade)	School / University / Institution	Date Achieved

**SECTION FIVE – Membership of Professional Body, include any offices held
(type in information)**

Qualification (Inc. grade)	School / University / Institution	Date Achieved

SECTION SIX – CURRENT / MOST RECENT EMPLOYMENT (type in information)

Job Title:		Current Job:	
Employer:			
Start Date:		End Date:	
Salary:			
Main duties and responsibilities:			
Notice Period:			
Reason for leaving:			

SECTION SEVEN – PREVIOUS EMPLOYMENT: (type in information)			
Job Title:		Current Job:	
Employer:			
Start Date:		End Date:	
Salary:			
Main duties and responsibilities:			
Notice Period:			
Reason for leaving:			

PREVIOUS EMPLOYMENT CONTINUED... (type in information)			
Job Title:		Current Job:	
Employer:			
Start Date:		End Date:	
Salary:			
Main duties and responsibilities:			
Notice Period:			
Reason for leaving:			

PREVIOUS EMPLOYMENT CONTINUED... (type in information)				
Job Title	Employer	Start Date	Leave Date	Reason for leaving

GAPS IN EMPLOYMENT – please specify reasons and dates for any gaps in employment (type in information)

SUPPORTING INFORMATION - Please provide any information in support of your application. This should provide us with evidence of the skills, knowledge, personal attributes, competence and experience to carry out with the role for which you are applying (type in information)

REFERENCES – Please give the details of two referees, one should be your current or most recent employer (i.e. you line manager or Head of Department) References from family or friends are not accepted if you have an employment history (type in information)

Title:		First Name:	
Can the reference be contacted?		Surname:	
Job Title:			
Address:			
Email:		Telephone:	
Relationship:			

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Can the reference be contacted?		Surname:	
Job Title:			
Address:			
Email:		Telephone:	
Relationship:			

DISABILITY – Do you require any special arrangements to be made to participate in the selection process on account of a disability? If yes, please give brief details (type in information)

CONVICTIONS – Have you ever been convicted of a criminal offence i.e. cautions, reprimands or warnings? If yes, please give details of any unspent convictions.

DECLARATION: Please read carefully before signing this application

I confirm that the above information is complete and correct and that any untrue or misleading information will give my employer the right to terminate any employment contract offered. I agree that the organisation reserves the right to require me to undergo a medical examination. (Should we require further information and wish to contact your doctor with a view to obtaining a medical report, the law requires us to inform you of our intention and obtain your permission prior to contacting your doctor). I agree that this information will be retained in my personnel file during my employment and for up to six years thereafter and understand that information will be processed in accordance with the Data Protection Act. I agree that should I be successful with this application, I will, if required apply to the Criminal Records Bureau/Scottish Criminal Records Office for a basic disclosure. I understand that should I fail to do so, or should the disclosure not be to the satisfaction of the company, any offer of employment may be withdrawn or my employment terminated.

Signed:

Date: